



FORUMS ON TOUR

# Visit to Bristol's Motability Operations Ltd

Motability  
Operations

Thursday, 5 October 2023, 9:30am - 12:45pm

Bristol Park House, 610 Bristol Business Park, Coldharbour Lane, Bristol, BS16 1EJ

## VISIT 2023 SWCCF AWARD WINNERS – MOTABILITY OPERATIONS LTD

- |                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>9.30am</b>  | Registration, refreshments, and networking                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>10am</b>    | Welcome from Jane Thomas, SWCCF                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>10.10am</b> | Lee Haddow Head of Customer Contact Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>10.30am</b> | Visit the Discovery Hubs <ul style="list-style-type: none"><li><b>1. Group A</b><ul style="list-style-type: none"><li>Q&amp;A Agent of the Year</li><li>People Engagement</li><li>Recruitment &amp; Retention</li></ul></li><li><b>2. Group B</b><ul style="list-style-type: none"><li>Recruitment &amp; Retention</li><li>Q&amp;A Agent of the Year</li><li>People Engagement</li></ul></li><li><b>3. Group C</b><ul style="list-style-type: none"><li>People Engagement</li><li>Recruitment &amp; Retention</li><li>Q&amp;A Agent of the Year</li></ul></li></ul> |
| <b>12.45pm</b> | Close                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

Book your space online at [www.swccf.co.uk/event/forums-on-tour-motability-operations](http://www.swccf.co.uk/event/forums-on-tour-motability-operations)

Check out our full list of events on our websites:  
[www.callnorthwest.org.uk](http://www.callnorthwest.org.uk) or [www.swccf.co.uk](http://www.swccf.co.uk)

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