

FORUMS ON TOUR

Visit to Foundever's Exeter site



Thursday, 14 September 2023, 9:30am - 12:30pm
3 Manor Court, Dixs Field, Exeter EX1 1ST

The Foundever team in association with SWCCF and Call North West is delighted to invite you to a CX Lab, where we will be showcasing how we enhance the customer and agent experience by streamlining how we use technology

9.30am	Registration and refreshments
10am	Welcome from Jane Thomas, SWCCF
10.10am	Welcome from Foundever Team, giving an overview of our work and how we bring our people led culture and technology together to drive customer loyalty, transforming our operations from cost centres into revenue generation for our clients
10.30am	Comfort break
10.45am	CX Lab Discovery Session where you will learn how you can leverage Automation, Conversational AI, Self-Service and Omni-Channel solutions to enhance the agent experience and elevate the customer experience.
11.45am	Connecting the dots with the Foundever Solutions Team
12.05pm	Q&A and networking
12.30pm	Close

Also open to
Call North West
members

Book your space online at www.swccf.co.uk/event/forums-on-tour-foundever-exeter-site

Limited parking spaces available on request. Please let us know in advance by contacting oriana.ascanio@foundever.com once you have booked to attend this event.

Check out our full list of events on our websites:
www.callnorthwest.org.uk or www.swccf.co.uk

